

PERSONAL DATA PROTECTION

1889 PRIVATE
AUGUST 2023

I - Personal Data

1889 EXPERIENCE collects and processes the personal data of its clients when they purchase its tourist services in order to provide them with an experience perfectly suited to their profile. The personal data collected is strictly necessary for the management of the trip.

1889 EXPERIENCE guarantees compliance with the General Data Protection Regulation or GDPR (European Regulation No. 2016/679 of 27 April 2016), which came into force on 25 May 2018, and undertakes to respect the following principles

- Ensure transparency, loyalty and lawfulness in the processing and use of your personal data.
- Limit the processing of personal data to specific, explicit and legitimate purposes.
- Minimise the collection and storage of personal data in relation to the purpose of the processing.
- Ensure the accuracy of personal data and allow customers to delete or correct it.
- Limit the retention period of personal data.
- Ensure the technical security, integrity and confidentiality of personal data.

The company 1889 EXPERIENCE provides you with the following personal data policy so that you can be fully informed of the processing carried out and share your data in full knowledge before concluding your contract.

II - Categories of Data We Process

Personal customer information includes information that directly or indirectly identifies individuals.

Our team collects travel organization information such as :

- Identity information: surname/first name, date and place of birth, nationality, passport copy or details.
- Contact information: postal address, email address, telephone number.
- It may be necessary for 1889 EXPERIENCE to collect sensitive data relating to health (food allergies) in order to properly manage your reservation and stay.

The collection concerns the data of all travelers listed on the booking confirmation. The client concluding the contract guarantees the consent of all persons listed on the contract.

III - Purpose of Your Data Processing

Your information is collected when you purchase services and is used to :

- Booking the services.
- Correct execution of the tour or stay.
- Customer relationship management and optimization of our services: sending newsletters, offering services or similar trips that may interest you.
- Conducting statistics.

The personal data provided by the customer will be processed by 1889 EXPERIENCE exclusively for the execution of the contract and with the express consent of the customer for any commercial prospecting.

If you object to the processing of your data, your reservation cannot be validated. If you refuse your consent, you will not receive any commercial prospecting unless you have already contracted with 1889 EXPERIENCE, in which case you may receive similar offers.

IV - Data Transmission : Who Can Access Your Data ?

The company 1889 EXPERIENCE is responsible for the processing of your data. Therefore, your data may be stored, processed and communicated to

- 1889 EXPERIENCE staff whose involvement is necessary for the provision of services or for the management of customer relations.
- Our partners to carry out tasks necessary for the realization of the tour or stay. These partners may include providers of reserved services such as guides, hoteliers, restaurateurs and transporters. These providers are subject to the General Data Protection Regulation (GDPR) and will process your data in accordance with their own privacy policies, for the sole purpose of carrying out tasks necessary for the realization of the tour or stay. We invite you to consult their privacy policies, which are available on their websites where applicable.
- Our technical service providers (IT, hosting, email distribution, online payment provider).

These providers are required to comply with current legislation. They act on the instructions of 1889 EXPERIENCE and may not use the data for purposes other than those mentioned in article 3.

Each of the parties responsible for processing data on behalf of 1889 EXPERIENCE company provides sufficient guarantees to meet the requirements of the General Data Protection Regulation (GDPR).

The logo for 1889, featuring the number '1889' in a stylized, cursive script font.

Under no circumstances will personal data be transferred to third parties not involved in data processing for the purposes described herein. Data will not be transferred to suppliers located outside the European Union.

V - Data Retention Period

The personal data collected will be kept for the duration of the contractual relationship and for the time necessary to comply with a legal or regulatory obligation.

1889 EXPERIENCE may keep the data indefinitely, unless a request is made by e-mail, in which case 1889 EXPERIENCE may keep the data for a maximum of 5 years.

VI - Your Rights

You have the right to access, rectify, delete, oppose and transfer your data to 1889 EXPERIENCE, which will respond as soon as possible and within 30 days at the latest. Exceptionally, this period may be extended by 2 months for specific and justified reasons.

You may also request that the processing of the data collected be restricted and you have the right to withdraw your consent at any time. These rights can be exercised at any time by writing to the company 1889 EXPERIENCE at the following address: 7 rue du Quatre Septembre 75002 Paris or by e-mail at contact@1889experience.com.

It should also be noted that, in the event of difficulties, any person may lodge a complaint with the National Commission on Data Processing and Freedoms (CNIL), the French data protection authority.

VII - Data Security

When paying online via Paytweak using your credit card, we guarantee that the payment is secure and authorized to store the customer's bank details in order to complete the payment, and no bank details will be retained by 1889 EXPERIENCE company.

The site is regularly maintained and updated to comply with any new regulations or legislation.

1889 EXPERIENCE company is committed to protecting personal data through appropriate technical and operational means to prevent any distortion, damage or unauthorized intrusion by third parties.

This protection will be carried out by anyone who is able to process data for the purposes mentioned in article 3 above.

However, in the event of a breach of data security, in particular by accident or unlawful intrusion, the company 1889 EXPERIENCE will notify the CNIL of the breach (destruction, loss, alteration, unauthorized disclosure) of data within 72 hours. The person concerned will also be notified of the breach if there is a high risk to his or her data.

VIII - What Are Our Customers' Rights and How Can They Exercise Them ?

- Right of access: To obtain information on the processing of personal data and a copy of such personal data.
- Right of rectification: If personal data is inaccurate or incomplete, the customer may request that it be rectified.
- Right to erasure: the customer may request the erasure of his/her personal data within the limits allowed by the regulations.
- Right to restrict processing: The Customer may request that the processing of his/her personal data be restricted.
- Right to object: The Customer may object to the processing of his/her personal data for reasons relating to his/her specific situation. The Customer has the absolute right to object to the processing of his/her personal data for the purpose of commercial prospecting, including the creation of profiles related to such prospecting.
- Right to portability of personal data: Where applicable, the customer has the right to have their personal data returned to them or, where technically possible, transferred to a third party.
- The right to set policies for the retention, erasure or disclosure of personal data, including after death.
- The right to withdraw consent: If the customer has consented to the processing of his personal data, he has the right to withdraw his consent at any time.

The customer may exercise the above rights by sending an e-mail to 1889 EXPERIENCE.

The customer may exercise the above rights by sending a letter to 1889 EXPERIENCE. If the client has any questions regarding the use of his/her personal data, he/she can contact us by mail to the following mail address : contact@1889experience.com.